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## Pay Your Fare with Your Phone.

You can pay your Omnitrans fare quickly and easily with your smartphone using the Token Transit app. Purchase passes to use immediately or store them for future rides. It's simple to use and more convenient than cash. Here's how it works in five easy steps. If you still have questions, try the *Frequently Ask Questions* section below.
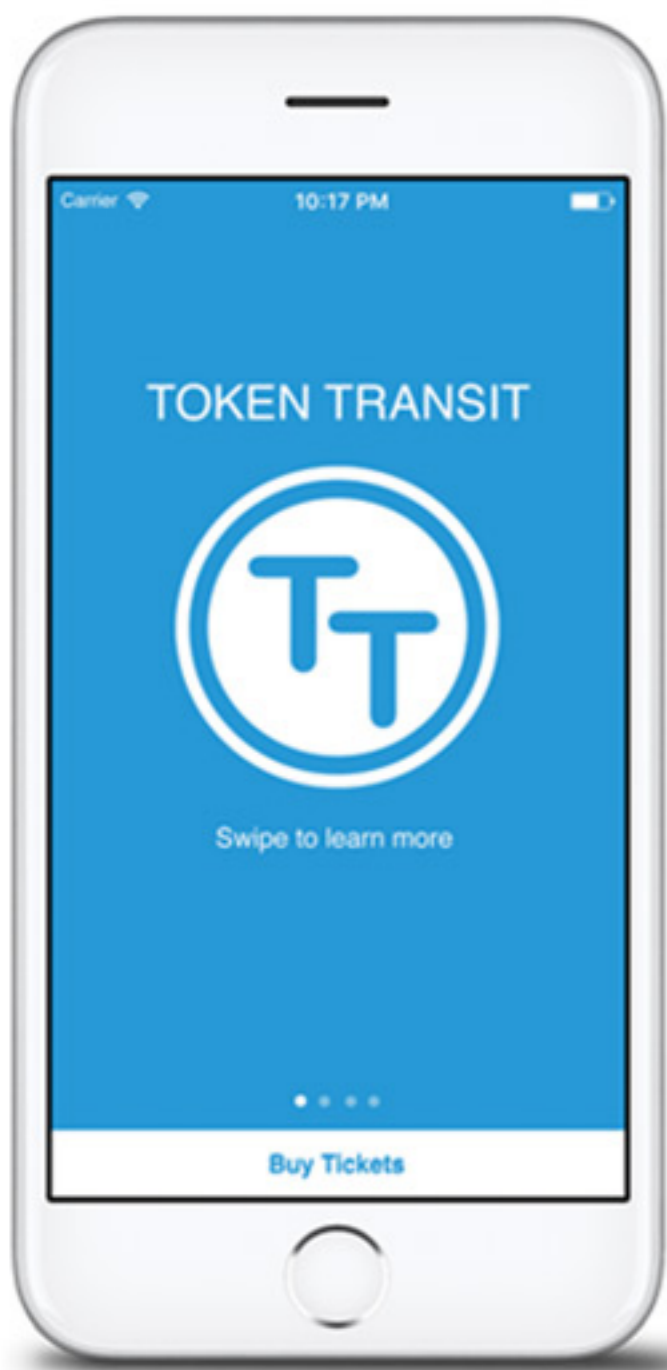


**Step 1: Download**
Text the word "TOKEN" to 41411, or use the Omnitrans app to receive a download link. You can download the Token Transit app from Google Play for Android or the App Store for iPhone.
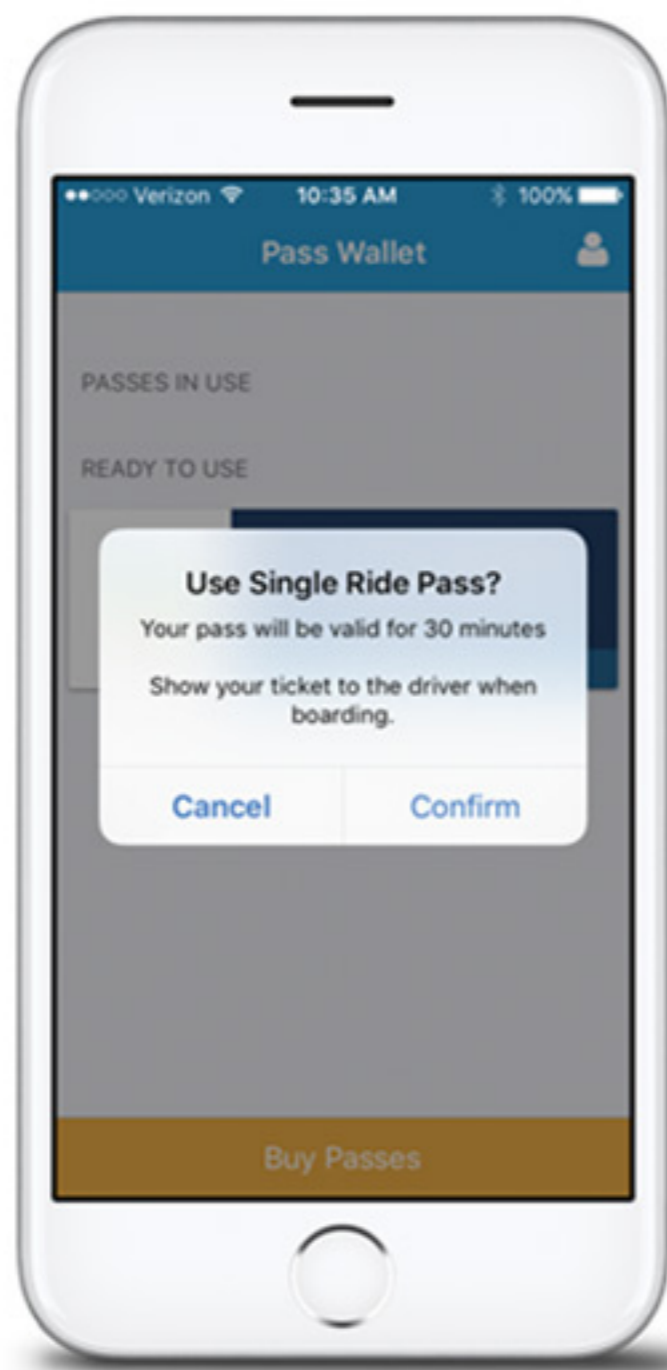
**Step 2: Setup**
After downloading Token Transit, set up your account. You will need a credit or debit card to set up an account and purchase bus passes.

**Step 3: Purchase**
Select rider category and fare you want to purchase: single ride, 1-Day, 7-Day, or 31-Day pass.*
* Proof of eligibility for discounted passes (Omnitrans Senior/Disability/Medicare, Veteran, or Youth bus pass or fare) may be requested at any time by Omnitrans bus drivers. For more information see reduced fare eligibility requirements.
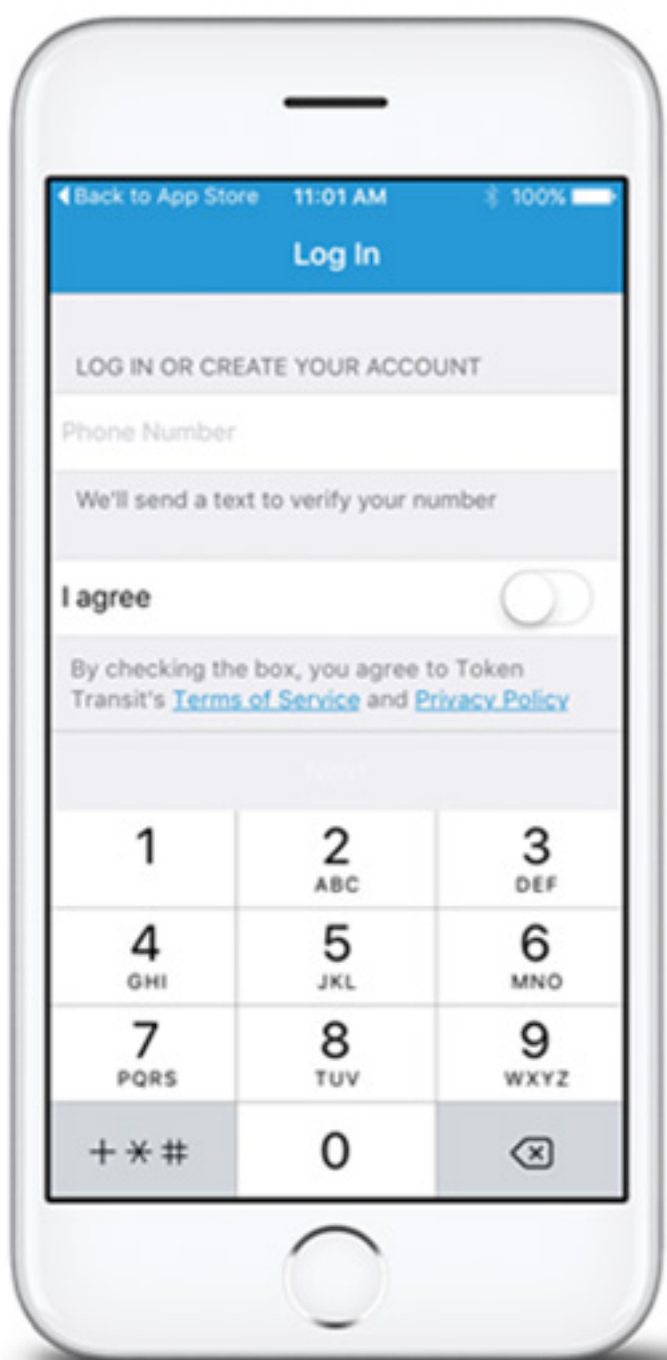
**Step 4: Activate**
When you are ready to ride, go to Pass Wallet and tap the pass to activate it.

**Step 5: Ride**
As you board your bus, show the driver your phone displaying your activated pass, and enjoy your ride.

## Frequently Asked Questions

Omnitrans customers now are able to buy bus passes on their phone, and show a digital pass on their phone screen to board via the free Token Transit app. Below are answers to some questions you likely will encounter.

**How can I purchase passes on my phone?** *ANSWER*
**Does buying a mobile pass save me money?** *ANSWER*
Passes purchased on your mobile device cost the same as passes purchased online or at a pass outlet. For a limited time, Omnitrans is offering 50% off of your FIRST 7-Day or 31-Day mobile pass purchase, now through December 31.
**Which passes can I purchase through the Token Transit app?** *ANSWER*
**How do I activate my pass?** *ANSWER*
**How do I know if my pass is active?** *ANSWER*
**Can I purchase passes and store them for future rides?** *ANSWER*
**How long can I use a single trip pass?** *ANSWER*

### CONTACT US

**Omnitrans Headquarters**
1700 W. Fifth Street
San Bernardino, CA 92411
**(909) 379-7100**
**Map & Directions**
Office Hours
8:00 am to 5:00 pm weekdays.
Closed weekends & holidays.

**Lost and Found**
**(909) 379-7100**

**San Bernardino Transit Center**
599 W. Rialto Avenue
San Bernardino, CA 92401
**Map & Directions**
Customer Service Hours
7:00 am to 6:00 pm weekdays,
9:00 am to 5:00 pm weekends.

**Omnitrans Job Line**
**1 (888) 893-1604**

**Omnitrans Bus Information**
**1 (800) 9-OMNIBUS** or
**1 (800) 966-6428**
Hours of Operation
7:00 am to 6:00 pm weekdays,
8:00 am to 5:00 pm weekends.

**TRS (for hearing impaired)**
Dial 711

**Special Transit Services**
**(909) 379-7341**

**Access ADA Service Reservations**
East Valley **(909) 383-1680**
West Valley **1 (800) 990-2404**

**Contact Us Feedback Form**
For questions, comments, complaints, or suggestions about Omnitrans bus service, please use the online **Contact Us Feedback Form**.